

November 20, 2024

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution: After-Action Review of Unauthorized Access to USPS Employee Self-Service Portal (23-134-R24), Recommendation 2

Representatives of the Office of the Inspector General (OIG) and USPS management met on November 1, 2024, to discuss management's disagreement with recommendation 2 as stated in the May 23, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 1 which reads as follows from the June 6, 2024, final audit report:

Recommendation #2

We recommend the Vice President, Organization Development, and Vice President, Human Resources, in coordination with the Vice President, Chief Information Security Officer, provide mandatory annual security awareness training to craft employees and maintain documentation that these employees completed the training.

The status of recommendation 2 will be changed to "Agree" in both the OIG's and management's tracking systems upon receipt of the OIG's audit resolution response letter.

As part of the onboarding process, all new employees are required to take Cyber training. Management provided the OIG the curriculum pertaining to Cyber training and a link to the Cyber training video. The OIG confirmed this documentation met the intent of the recommendation, therefore, management requests recommendation 2 be closed with issuance of the OIG's audit resolution response letter.

Target Implementation Date: 12/31/2024

Responsible Official: Vice President, Organization Development

E-SIGNED by JENNIFER.D UTTERBACK
on 2024-11-19 17:29:44 EST

Jenny Utterback
Vice President, Organization Development

E-SIGNED by Joseph Bruce
on 2024-11-20 08:09:25 EST

Joseph Bruce
Vice President, Human Resources (A)

cc: Corporate Audit & Response Management