



November 15, 2024

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Processing and Delivery of Veterans Affairs
Medicine* (Report Number 23-137-R24) Recommendation 3

We agree with the actions the U.S. Postal Service will take to address recommendation 3 in the subject report, as described in the related July 29, 2024, memorandum from the Vice President, Applied Engineering. We agree to change recommendation 3 from “Disagree” to “Agree” in our Audit Projects Module and add a Target Implementation Date of July 31, 2025.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in dark ink, reading "John E. Cihota", is positioned above the typed name.

John E. Cihota
Director, Audit Services

cc: Mary Lloyd
Brandi Adder