

November 7, 2024

JOHN CIHOTA  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution: After-Action Review of Unauthorized Access to USPS Employee Self-Service Portal (23-134-R24), Recommendation 5

Representatives of the Office of the Inspector General (OIG) and USPS management met on November 1, 2024, discuss management's disagreement with recommendation 5 as stated in the May 23, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 5 which reads as follows from the June 6, 2024, final audit report:

**Recommendation #5**

We recommend the Vice President, Chief Information Security Officer, update the event management plan to align with the incident response plan and develop a process to review annually.

The status of recommendation 5 will be changed to "Agree" in both the OIG's and management's tracking systems upon receipt of the OIG's audit resolution response letter.

Management provided the OIG an updated Incident Response plan v 6.1 and the incident escalation criteria. The OIG considers this documentation sufficient and management requests recommendation 5 be closed with issuance of the OIG's audit resolution response letter.

Target Implementation Date: 12/31/2024

Responsible Official: Vice President, Chief Information Security Officer

E-SIGNED by HEATHER L DYER  
on 2024-11-07 15:23:39 EST

Heather Dyer  
Vice President, Chief Information Security Officer

cc: Corporate Audit & Response Management