



November 12, 2024

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *After-Action Review of Unauthorized Access to USPS Employee Self-Service Portal* (Report Number 23-134-R24 – Recommendation 5)

We agree with the actions the U.S. Postal Service will take to address recommendation 5 in the subject report, along with the target implementation date, as described in the related November 7, 2024, memorandum from the Vice President, Chief Information Security Officer. We agree to change “disagree” to “agree” in our Audit Projects Module and to close recommendation 5 with issuance of this audit resolution letter.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script, reading "John E. Cihota", is positioned above the printed name and title.

John E. Cihota  
Director, Audit Services

cc: Wilvia Espinoza  
Vasilios Grasos