



August 20, 2024

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Legacy Systems at the U.S. Postal Service (Audit Number 24-010-R24) Recommendations 1 and 2

Representatives of the Office of the Inspector General (OIG) and USPS management met on July 12, 2024, to discuss management's disagreement with recommendations #1 and #2 as stated in the May 20, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendations #1 and #2 which reads as follows from the June 3, 2024, final audit report:

Recommendation #1

We recommend the Vice President, Chief Information Security Officer, create a comprehensive plan to manage legacy systems to include defining legacy systems according to best practices, identifying all legacy systems, and developing a plan of action and milestones to enforce timely mitigation of identified risks related to legacy systems.

Recommendation #2

We recommend the Vice President, Network and Compute Technology and Vice President, Engineering Systems, mitigate identified risks for all legacy systems, develop a plan of action and milestones to enforce timely mitigation of identified risks related to legacy systems and report the status of mitigations as defined in the Corporate Information Security Office's plan of action and milestones to the Corporate Information Security Office.

The status of the recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close these recommendations management will take the following actions:

For Recommendation #1, Management will develop a comprehensive plan of actions and milestones for each of our Legacy Operating Systems. CISO is developing a tracking dashboard and supporting data to track and manage the Legacy Operating Systems through closure. Management will submit the plan of actions and milestones for closure.

Target Implementation Date: 09/30/2024

Responsible Official: Vice President, Chief Information Security Officer

For Recommendation #2, Management has developed a plan of actions and milestones, which will be submitted with the above closure request. Management has assigned dates for completion of mitigation of Legacy Operating Systems.

Target Implementation Date: 12/31/2026

Responsible Official: Vice President, Network and Compute Technology; Vice President, Engineering Systems

Sincerely,

E-SIGNED by HEATHER.L DYER
on 2024-08-19 10:39:12 EDT

Heather L. Dyer
Vice President, Chief Information Security Officer

E-SIGNED by WILLIAM.E KOETZ
on 2024-08-20 14:20:31 EDT

William E. Koetz
Vice President, Network & Infrastructure Technology

E-SIGNED by LINDA.M MALONE
on 2024-08-20 16:10:03 EDT

Linda Malone
Vice President, Engineering

cc: Corporate Audit & Response Management