



July 3, 2024

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Delivery in Northern Minnesota* (Report Number 24-048-R24) – Recommendations 2 and 3

We agree with the actions the U.S. Postal Service will take to address recommendations 2 and 3 in the subject report, along with the target implementation dates, as described in the related July 3, 2024, memorandum from the Vice President, Retail and Post Office Operations and the Vice President, Delivery Operations. We agree to close recommendations 2 and 3 in our Audit Projects Module with issuance of this audit resolution letter.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in blue ink, reading "John E. Cihota", is positioned above the printed name.

John E. Cihota
Director, Audit Services

cc: Kelly Thresher
Sean Balduff