



July 15, 2024

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – U.S. Postal Service Emergency Preparedness: Winter Storm Elliott (Audit Number 23-094-R24) Recommendation 2

Representatives of the Office of the Inspector General (OIG) and USPS management met on May 7, 2024, to discuss management's disagreement with recommendation 2 as stated in the March 1, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 2 which reads as follows from the March 12, 2024, final audit report:

Recommendation #2

We recommend the Vice President, Retail and Delivery Operations, Atlantic Area, reiterate authorities and responsibilities with district management and direct the Buffalo postmaster to take immediate action to close facilities when situations become life threatening during a winter weather emergency in accordance with existing policy and guidance.

The status of the recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

Management agrees to continue practice of reiterating policy to District Managers and Postmasters.

Target Implementation Date: 08/31/2024

Responsible Official: Vice President, Area Retail and Delivery Operations, Atlantic

Sincerely,
E-SIGNED by SCOTT.P RAYMOND
on 2024-07-15 12:20:44 EDT

Scott Raymond
Vice President, Area Retail & Delivery Operations, Atlantic

cc: Corporate Audit & Response Management