



July 17, 2024

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *U.S. Postal Service Emergency Preparedness: Winter Storm Elliott* (Report Number 23-094-R24) Recommendation 2

We agree with the actions the U.S. Postal Service will take to address recommendation 2 in the subject report, as described in the related July 15, 2024, memorandum from the Vice President, Area Retail and Delivery Operations. We agree to change recommendation 2 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script, reading "John E. Cihota", is positioned above the typed name.

John E. Cihota
Director, Audit Services

cc: Wilvia Espinoza
Victoria Dixon