

January 17, 2024

JOHN CIHOTA DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Transportation Workplace Safety and Driver Security, Audit Number 23-055-R23 (Recommendations 8 and 9)

Representatives of the Office of the Inspector General (OIG) and USPS management met on October 31, 2023, to discuss management's disagreement with recommendations 8 and 9 as stated in the September 18, 2023, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendations 8 and 9, Which reads as follows from the September 26, 2023, final audit report:

## **Recommendation #8**

We recommend the Vice President, Facilities, develop and implement an action plan, with milestones and measurable goals, to address all remaining open safety and security maintenance items identified during our site observations.

## Recommendation #9

We recommend the Vice President, Facilities, develop a plan to perform periodic reviews to identify and address safety- and security-repair issues, and to track completion of maintenance items in a timely manner.

The status of these recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close these recommendations management agrees to take the following actions:

Recommendation #8: Management provided the audit team documentation showing the status of the five Facilities related issues and their completion dates. Management requests recommendation 8 be closed with issuance of the OIG's audit resolution agreement letter.

Recommendation #9: Management has documented their process for identifying, prioritizing, and tracking to completion repairs assigned to Facilities. Management requests recommendation 9 be closed with issuance of the OIG's audit resolution agreement letter.

Target Implementation Date: 02/29/2024

Responsible Official: VP, Facilities

Sincerely,

E-SIGNED by BENJAMIN.P KUO on 2024-01-17 13:55:00 EST

Ben Kuo Vice President, Facilities

cc: Corporate Audit & Response Management