



December 8, 2023

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Transportation Workplace Safety and Driver Security, Audit Number 23-055-R23 (Recommendations 1, 3, 4, 6)

Representatives of the Office of the Inspector General (OIG) and USPS management met on November 7, 2023, to discuss management's disagreement with recommendation numbers 1, 3, 4, and 6 as stated in the September 18, 2023, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation numbers 1, 3, 4, and 6 which reads as follows from the September 26, 2023, final audit report:

Recommendation #1

We recommend the Vice President, Logistics, develop and implement an action plan, with milestones and measurable goals, to address all Highway Contract Route security clearance status issues identified during our site observations.

Recommendation #3

We recommend the Vice President, Processing and Maintenance Operations, issue supplemental guidance to facility management on the importance of enforcing policy that requires all drivers to have valid and properly displayed identification badges.

Recommendation #4

We recommend the Vice President, Processing and Maintenance Operations, develop a national training program for expeditors to increase awareness of the requirements and importance of recording driver information and the PS Form 5500 in Surface Visibility for drivers without identification badges.

Recommendation #6

We recommend the Vice President, Logistics, and Vice President, Processing and Maintenance Operations, issue supplemental guidance directing facility management to enhance oversight by enforcing and monitoring compliance of the identified safety and security deficiencies.

The status of these recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close these recommendations management agrees to take the following actions:

Recommendation #1: Management provided updated logs to show the status of drivers referenced in Table 2 of report. Management requests to close this recommendation with issuance of the OIG's audit resolution agreement letter.

Target Implementation Date: 1/31/2024

Responsible Official: Senior Director, Surface Logistics

Recommendation #3: The memorandum provided to the OIG in October 2023 is sufficient to close recommendation number 3 with issuance of the OIG's audit resolution agreement letter.

Target Implementation Date: 1/31/2024

Responsible Official: Senior Director, Surface Logistics

Recommendation #4: Management provided support to show what is covered in the training course for expeditors. Management requests to close this recommendation with issuance of the OIG's audit resolution agreement letter.

Target Implementation Date: 1/31/2024

Responsible Official: VP, Processing and Maintenance Operations

Recommendation #6: Management issued a memorandum that reiterates the importance of following safety and security issues that align to the deficiencies identified in the report. Management requests to close this recommendation with issuance of the OIG's audit resolution agreement letter.

Target Implementation Date: 1/31/2024

Responsible Official: VP, Processing and Maintenance Operations and VP, Logistics

Sincerely,

E-SIGNED by DANE.A COLEMAN
on 2023-12-11 17:43:29 EST

Dane Coleman
VP, Processing & Maintenance Operations

E-SIGNED by ROBERT CINTRON
on 2023-12-10 18:25:12 EST

Robert Cintron
VP, Logistics

cc: Corporate Audit & Response Management