

November 21, 2023

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Terminal Handling Services Modernization –
Phoenix, AZ, (Audit Number 23-092-R23 (Recommendations 6)

Representatives of the Office of the Inspector General (OIG) and USPS management met on November 7, 2023, to discuss management’s disagreement with recommendation numbers 6 as stated in the September 18, 2023, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation numbers 6 which reads as follows from the September 25, 2023, final audit report:

Recommendation #6

We recommend the Vice President, Logistics, and the Vice President, Processing and Maintenance Operations, conduct an after-action review, and implement lessons learned to increase operational efficiency and management oversight in future transitions.

The status of these recommendations will be changed to “Agreed” in both the OIG’s and management’s tracking systems.

To close these recommendations management agrees to take the following actions:

Recommendation #6:

Management will provide a copy of an after-action review completed for one transition location.

Target Implementation Date:

January 31, 2024

Responsible Official:

VP, Processing and Maintenance Operations

VP, Logistics

Sincerely,

E-SIGNED by DANE.A COLEMAN
on 2023-11-22 08:16:55 EST

Dane Coleman
VP, Processing & Maintenance Operations

Robert Cintron Digitally signed
by Robert Cintron
Date: 2023.11.21
13:08:12 -05'00'

Robert Cintron
VP, Logistics

cc: Corporate Audit & Response Management