



October 26, 2023

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Cremated Remains* (Report Number 23-018-R23) –  
Recommendation 5

We agree with the actions the U.S. Postal Service will take to address recommendation 5 in the subject report, along with the target implementation date, as described in the related October 19, 2023, memorandum from the Vice President, Business Solutions. We agree to close recommendation 5 in our Audit Projects Module with issuance of this audit resolution letter.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in blue ink that reads "John E. Cihota".

John E. Cihota  
Director, Audit Services

cc: Mary Lloyd  
Jessica Schwersenska