



October 5, 2023

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Kansas City Delayed Mail, Audit Number 23-085-R23
(Recommendation 2)

Representatives of the Office of the Inspector General (OIG) and USPS management met on October 2, 2023, to discuss management's disagreement with recommendation number 2 as stated in the August 23, 2023, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation number 2, which reads as follows from the August 31, 2023, final audit report:

Recommendation #2

We recommend the District Manager of Delivery, Kansas-Missouri District, and the Midwest Division Director (Acting), assess employee absenteeism for common trends and develop a process to reduce truancy.

The status of these recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

Management will continue to hold division level attendance control reviews weekly and leverage their Attendance Control dashboard to look for common trends.

Target Implementation Date: 12/15/2023

Responsible Official: Manager, Kansas City-Missouri District

Sincerely,

A handwritten signature in black ink, appearing to read "Eddie L. Banner", written over a horizontal line.

Eddie L. Banner
Manager, Kansas City-Missouri District

cc: Corporate Audit & Response Management