



August 25, 2023

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Cremated Remains* (Report Number 23-018-R23) –
Recommendation 3

We agree with the actions the U.S. Postal Service will take to address recommendation 3 in the subject report, along with the target implementation date, as described in the related August 25, 2023, memorandum from the Retail and Post Office Operations Vice President. We agree to change recommendation 3 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script that reads "John E. Cihota".

John E. Cihota
Director, Audit Services

cc: Mary Lloyd
Amy Jones