

GARY R. BARKSDALE CHIEF POSTAL INSPECTOR

UNITED STATES POSTAL INSPECTION SERVICE

March 31, 2023

JOHN CIHOTA DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – U.S. Postal Inspection Service's Online Analytical Support Activities (#21-191-R22)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on March 20, 2023, to discuss management's disagreement with Recommendation #6 as stated in the March 16, 2022, management response in the subject audit report.

As a result of the meeting, management has prepared a response addressing Recommendation #6.

Recommendation #6 from the March 25, 2022, final audit report reads as follows:

## Recommendation 6:

We recommend the Inspector in Charge, Analytics, develop procedures for retaining documentation associated with work completed by the Analytics Team and storing sensitive information to ensure compliance with Postal Service policy.

To close Recommendation #6, management agrees to take the following actions:

While management disagrees with Recommendation 6 as written, management agrees to modify the Standard Operating Procedures to require any analyst conducting proactive investigative activities to document the purpose of the search and the postal nexus of the search under the appropriate Inspection Service Log (ISL) entry.

Target Implementation Date: 05/31/2023

Responsible Official: Chief Postal Inspector

Sincerely,

Gary R. Baksdale Chief Postal Inspector

cc: Corporate Audit & Response Management

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