

THOMAS J. BLUM
VICE PRESIDENT, LABOR RELATIONS (A)



June 29, 2022

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution—Management Alert: Workplace Environment Tracking System
User Access, Project Number 22-099-R22 (Recommendation # 3)

Representatives of the Office of the Inspector General (OIG) contacted United States Postal Service management on June 16, 2022, to discuss management's disagreement with Recommendation # 3 as stated in the April 29, 2022, management response in the subject audit report.

As a result of the meeting, an agreement was reached pertaining to Recommendation #3, which reads as follows from the May 10, 2022, final audit report:

Recommendation #3:

We recommend the **Vice President, Labor Relations**, implement monitoring controls to ensure the password for the Workplace Environment Tracking System Oracle database account is changed when personnel with access leave or transfer.

Management Response / Actions Plan:

Management disagrees with this recommendation. The Microsoft SQL Database is under the operational control of the Vice President, Technology Applications.

The Workplace Environment Tracking System (WETS) application utilizes Microsoft SQL Database rather than Oracle. The password for "the Workplace Environment Tracking System Oracle database account" was not part of the access issue or the resolution. The Chief Information Officer addressed the immediate issue by changing the password used by the WETS application backend process to read data from the eAccess development database according to existing controls. The existing controls required in AS805 9-6.1.7 and 6-9.1.8 are sufficient. There is no need for additional controls to be added to prevent a reoccurrence of this issue in the future.

Revised Response / Action Plan:

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation, management has agreed to take the following action:

Management agrees with the recommended solution discussed on the June 16, 2022, call with the OIG to issue a memorandum to the Deputy Chief Information Security Officer reiterating the importance of identifying the employee who is responsible for confirming the WETS administrator password has been changed in accordance with AS-805 when personnel leave or transfer.

Target Implementation Date: June 28, 2022

Responsible Official: Vice President, Labor Relations



Thomas J. Blum

cc: CARM
Ms. Wattree-Bond
Mr. Ellis
Ms. Chounet