



August 25, 2022

SALLY K. HARING  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Free Matter for the Blind* (Report Number 22-068 – R22)  
Recommendation 2

We agree with the actions the U.S. Postal Service will take to address recommendation 2 in the subject report, along with the target implementation date, as described in related August 24, 2022, memorandum from the Vice President, Retail and Post Office Operations and Vice President, Processing and Maintenance Operations. We agree to change recommendation 2 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, reading "John E. Cihota", is positioned above the typed name.

John E. Cihota  
Director, Audit Services