



May 23, 2022

SALLY K. HARING
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Issues Identified with Internet Change of Address*
(Report Number 22-058 – R22) Recommendations 1, and 2

We agree with the actions the U.S. Postal Service will take to address recommendations 1, and 2 in the subject report, along with the target implementation date, as described in related May 12, 2022, memorandum from the Vice President, Innovative Business Technology. We agree to change recommendations 1, and 2 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

VICTORIA SMITH Digitally signed by VICTORIA SMITH
Date: 2022.05.23 14:23:28 -0400

for
John E. Cihota
Director, Audit Services