



June 22, 2022

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Efficiency of Operations at the Baltimore, MD, Processing and Distribution Center (21-237-R22) Rec 3

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on February 10, 2022, to discuss management's disagreement with recommendation number 3 as stated in the December 9, 2021, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation 3 which reads as follows from the December 9, 2021, final report:

Recommendation #3:

We recommend the **Chesapeake Division Director, Processing Operations**, prioritize and track the replacement of the tray management system at the Baltimore Processing and Distribution Center to ensure it is replaced according to the current schedule.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

In order to close recommendation #3 management has agreed to take the following actions:

The USPS is evaluating modernization for several cities, including Baltimore. While in the evaluation process, it would not be prudent to invest in an entire new system, at least until the modernization plan is complete. USPS agrees to remove non-operable equipment, adjust staffing, and update standard work this calendar year.

Target Implementation Date: 12/31/2022

Responsible Official:

Senior Director, Division Processing Operations (Chesapeake)

Sincerely,

A handwritten signature in blue ink, appearing to read "David Websler", is written over a horizontal line.

David Websler

Senior Director, Division Processing Operations (Chesapeake)