



June 23, 2022

SALLY K. HARING  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Efficiency of Operations at the Baltimore, MD,  
Processing and Distribution Center* (Report Number 21-237 – R22)  
Recommendation 3

We agree with the actions the U.S. Postal Service will take to address recommendation 3 in the subject report, along with the target implementation date, as described in related June 22, 2022, memorandum from the Senior Director, Division Processing Operations. We agree to change recommendation 3 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script, reading "John E. Cihota", is positioned above the printed name.

John E. Cihota  
Director, Audit Services