



UNITED STATES POSTAL INSPECTION SERVICE

CHIEF POSTAL INSPECTOR

February 8, 2023

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES
OFFICE OF THE INSPECTOR GENERAL

SUBJECT: Audit Resolution Letter: *U.S. Postal Inspection Service's on-line Analytical Support Activities* (Report Number 21-191-R22)

Representatives of the Office of the Inspector General (OIG) and the U.S. Postal Inspection Service held audit resolution meetings on January 11, 2023, and January 17, 2023, to discuss management's disagreement with Recommendations 3 and 5 as stated in the March 16, 2022, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendations 3 and 5, which read as follows from the March 25, 2022, final audit report:

Recommendation 3:

We recommend the Inspector-in- Charge, Analytics, in consultation with the Postal Inspection Service's Chief Counsel, modify the Analytics Team's Standard Operating Procedures to clarify documentation requirements for Requests for Assistance, to include requiring postal inspectors to document the postal nexus in their requests.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

In addition to the actions set forth in the original response, the Standard Operating Procedures will be updated to require that all Requests for Assistance submitted to Cyber Intelligence under an area case include the Postal nexus in the request.

Target Implementation Date: 04/30/2023

Responsible Official: Inspector-In-Charge, Analytics

Recommendation 5:

We recommend the Inspector-in-Charge, Analytics, in consultation with the Postal Inspection Service's Chief Counsel, modify the Analytics Team's Standard Operating Procedures to require that all reports identify the postal nexus.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

The Postal Inspection Service agrees to modify the Standard Operating Procedures to require that any reports prepared for an external audience will contain language in the report or on a cover sheet to the report explaining the Postal Nexus.

Target Implementation Date: 04/30/2023

Responsible Official: Inspector-in-Charge, Analytics



Gary R. Barksdale
Chief Postal Inspector

cc: Corporate Audit Response Management