



May 16, 2022

SALLY K. HARING
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *City Delivery Operations - Nationwide Route Management* (Report Number 21-127 – R22) Recommendations 1, 2, 3, and 4

We agree with the actions the U.S. Postal Service will take to address recommendations 1, 2, 3, and 4 in the subject report, along with the target implementation date, as described in related May 10, 2022, memorandum from the Delivery Operations VP. We agree to change recommendations 1, 2, 3, and 4 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

VICTORIA
SMITH

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VICTORIA SMITH
Date: 2022.05.16 15:11:39
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for

John E. Cihota
Director, Audit Services