



May 19, 2022

JOHN CIHOTA  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Trips Operating More Than Four Hours Late,  
Audit Number 21-116-R22 (Recommendation 5)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on February 14, 2022, to discuss management's disagreement with Recommendation #5 as stated in the October 29, 2021, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #5, which reads as follows from the November 8, 2021, final audit report:

**Recommendation 5:**

We recommend the Vice President, Logistics, in coordination with the Vice President, Processing & Maintenance Operations, verify that Highway Contract Route trips that are routinely critically late are aligned with Postal Service operations and adjust the schedules as needed.

The status of both recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

Management will provide documentation/data with an explanation of what is being done that shows they are addressing critically late trips.

**Target Implementation Date:**

07/15/2022

**Responsible Official:**

Sr. Director, Surface Logistics

Sincerely,

Robert  
Cintron

Digitally signed by  
Robert Cintron  
Date: 2022.05.19  
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Robert Cintron  
Vice President, Logistics

cc: [CARMManager@usps.gov](mailto:CARMManager@usps.gov)