



February 22, 2022

JOHN CIHOTA  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Trips Operating More Than Four Hours Late, Audit  
Number 21-116-R22 (Recommendations 1, 3)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on February 14, 2022 to discuss management's disagreement with Recommendations #1 and #3 as stated in the September 7, 2021, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendations #1 and #3, which reads as follows from the September 16, 2021 final audit report:

**Recommendation 1:**

We recommend the **Vice President, Logistics**, in coordination with the **Vice President, Transportation Strategy**, update the management instruction for the Highway Contract Route corrective action process to define when and how often Administrative Officials should pursue a supplier for unsatisfactory service in the Surface Transportation Automated Forms application, emphasizing critically late trips.

**Recommendation 3:**

We recommend the **Vice President, Logistics**, consider prioritizing critically late trips and requiring critically late trip irregularities to be pursued with suppliers in the Surface Transportation Automated Forms application.

The status of both recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

The OIG agrees that the attached Administrative Official certification documentation provided to them on January 26, 2022 is sufficient to close recommendations 1 and 3. **Management requests that both recommendations be closed with issuance of the OIG's audit resolution letter.**

**Target Implementation Date:**


03/31/2022

**Responsible Official:**

Sr. Director, Surface Logistics

Sincerely,

Robert  
Cintron

 Digitally signed by  
Robert Cintron  
Date: 2022.02.22  
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Robert Cintron  
Vice President, Logistics

cc: [CARMManager@usps.gov](mailto:CARMManager@usps.gov)  
Jenny Grant