



March 2, 2022

SALLY K. HARING
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Trips Operating More Than Four Hours Late* (Report Number 21-116-R22) Recommendations 1 and 3

We agree with the actions the U.S. Postal Service has taken to address recommendations 1 and 3 in the subject report, as described in a related February 22, 2022, memorandum from Robert Cintron, Vice President, Logistics. We will change recommendations 1 and 3 from “disagreed” to “agreed” in the Audit Projects Module and close these recommendations as the information provided is sufficient for closure.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in blue ink that reads "John E. Cihota". The signature is written in a cursive, flowing style.

John E. Cihota
Director, Audit Services