

July 13, 2021

JOSEPH WOLSKI
DIRECTOR, AUDIT OPERATIONS

SUBJECT: Audit Resolution - Scheduled Hours and Payments for Highway Contract Routes 20-295-R21, Rec 1

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on July 6, 2021, to discuss management's disagreement with Recommendation #1 as stated in the April 29, 2021, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #1, which reads as follows from the May 5, 2021 audit report:

Recommendation #1:

We recommend the **Vice President, Logistics**, in coordination with the **Vice President, Transportation Strategy**, develop and implement periodic reviews to ensure timely detection and correction of trip errors in the Service Change Request system for the scheduled hours and corresponding payments in the Transportation Contract Support System.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

In order to close the recommendation management has agreed to take the following actions:

- Provide SWI to the field. Help with identifying Day count errors when SCRs are submitted.
- HCR Analysis team will conduct quarterly audits starting with the beginning of the new FY22. An audit will be conducted during the middle of the current fourth quarter (Aug). Report will be provided by the TCSS IT team.

Target Implementation Date: 08/31/2021

Responsible Official: Senior Director, Surface Logistics

Sincerely,

E-SIGNED by Brent A Raney
on 2021-07-15 11:59:02 CDT

Brent Raney
Senior Director, Surface Logistics