



September 28, 2021

SALLY K. HARING  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Online Priority Mail Express Refunds* (Report Number 20-268-R21) Recommendation 4

We agree with the actions the Postal Service will take to address recommendation 4 in the subject report, along with the target implementation date, as described in a related September 22, 2021, memorandum from the Vice President, Controller. We agree to change the recommendation from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink that reads "Joseph E. Wolski". The signature is written in a cursive style with a large, looping initial "J".

Joseph E. Wolski  
Director, Audit Operations