



November 13, 2020

JOSEPH WOLSKI  
DIRECTOR, AUDIT OPERATIONS

SUBJECT: Audit Resolution – First-Line Supervisor Resources (Report 19SMG010HR000-R20),  
Recommendation #2

Representatives of the Office of the Inspector General (OIG) and Postal management held an audit resolution meeting on November 12, 2020, to discuss management's disagreement with Recommendation #2 as stated in the March 4, 2020, management response in the subject final audit report.

### **Recommendation #2**

We recommend the **Vice President, Employee Resource Management**, update the *Employee and Labor Relations Manual* 47, Section 417 to require acting first-line supervisors receive higher-level pay for all workdays documented on the Postal Service Form 1723.

The recommendation was discussed, and the alternate action described below was agreed on by both management and the OIG. As a result, the recommendation's status will be changed to "Agreed" in both the OIG's and management's tracking systems. The OIG will close the recommendation when management provides acceptable evidence that the alternative action has been implemented, in accordance with established audit practices.

Specifically, to address this recommendation, management will issue policy directives reminding supervisors and managers that both career and eligible non-career, on authorized higher level assignments, via approved PS Form 1723, will receive higher level pay, as appropriate and provided in the Employee Labor Relations manual (ELM).

**Target Implementation Date:** January 18, 2021

**Responsible Official:** Simon Storey, VP Employee Resource Management

A handwritten signature in black ink, appearing to read "Simon Storey".

Simon M. Storey