



December 7, 2020

SALLY K. HARING  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Resolution of Audit Recommendation

On November 12, 2020, we met with you to discuss the disagreement related to recommendation 2 in our report on *First-Line Supervisor Resources* (Report Number 19SMG010HR000-R20).

In response to that discussion, on November 13, 2020, you agreed to issue policy directives reminding supervisors and managers that both career and eligible non-career, on authorized higher level assignments, via approved Postal Service Form 1723, will receive higher level pay, as appropriate and provided in the Employee Labor Relations manual by January 18, 2021.

We agree with the action the Postal Service will take to address recommendation 2 along with the target implementation date.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or need additional information, please contact John E. Cihota, Director, Human Resources and Support, or me at 703-248-2391.

A handwritten signature in black ink, reading "Joseph E. Wolski", is positioned above the printed name and title.

Joseph E. Wolski  
Director, Audit Operations

cc: Corporate Audit and Response Management