SIMON M. STOREY
VICE PRESIDENT
HUMAN RESOURCES

UNITED STATES POSTAL SERVICE

February 18, 2021

JOSEPH WOLSKI
DIRECTOR, AUDIT OPERATIONS

SUBJECT: Audit Resolution – Custodial Workhours 19SMG006HR000-R20,
 Recommendation #1

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on February 10, 2021, to discuss management's disagreement with Recommendation #1 as stated in the October 11, 2019, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #1, which reads as follows from the October 24, 2019 audit report:

> **Recommendation #1**: We recommend the Vice President, Human Resources, develop and implement a strategy to address hiring and staffing challenges for custodial positions at facilities subject to the Memorandum of Understanding between the Postal Service and the American Postal Workers Union (Maintenance Series-47 Transmittal Letter-5, Implementation and Maintenance Craft Postal Support Employee Conversions, signed July 9, 2014).

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

In order to close the recommendation management has agreed to take the following actions: Update and reissue our Standard Operating Procedure (SOP) on Maintenance hiring, in conjunction with a Greenbelt project focused on custodial hiring. Additionally, the Maintenance Bidding System (MBS) is currently being tested at four pilot sites. We have two enhancements pending for the MBS application. When the coding is completed for the two enhancements and functionality validated by the pilot sites, we will begin a phased rollout of MBS nationwide.

Target Implementation Date: SOP completion - September 30, 2021.

Target Implementation Date: MBS national deployment - December 31, 2021.

Responsible Official: Joseph R. Bruce, Senior Director, National Human Resources.

Sincerely,

Simon M. Storey