

Contact Us

To report alleged violations of laws, rules, or regulations; employee misconduct; waste of funds; theft; fraud; abuse of authority; or danger to public health and safety that involves Postal Service employees and contractors, contact us through our Hotline: www.uspsoig.gov/hotline.

By phone: 1-888-877-7644

By mail:

USPS OIG
Attention: Hotline
1735 North Lynn Street
Arlington, VA 22209-2020

By TTY for the hearing impaired:

1-866-644-8398

For more information

www.uspsoig.gov

We want to hear from you.

The OIG sponsors the "Pushing the Envelope" blog and Audit Projects Pages forum to collect feedback and ideas from our stakeholders and the general public. You can access our blog and project pages at www.uspsoig.gov. We encourage you to share your ideas, concerns, and comments.



*Promoting Integrity and Accountability
in America's Postal System*



Discover the Office of Inspector General



About Us



The U.S. Postal Service Office of Inspector General (OIG) plays a key role in maintaining the integrity and accountability of America's postal service, its revenue and assets, and its employees. The Postal Service is comprised of the largest civilian federal workforce in the country and is one of the government's most trusted entities. The OIG, an independent agency within the Postal Service under the general supervision of nine presidentially appointed governors, employs auditors, investigators, and professional support personnel to meet the challenge of preserving this trust.

Investigations

The investigative efforts of OIG special agents, forensic examiners, analysts, and support staff assist the Postal Service in protecting the mail and help in maintaining the integrity of postal personnel. These special agents — federal law enforcement officers — investigate internal crimes and frauds against the Postal Service.

Audit

The mission of the OIG Office of Audit is to conduct and supervise objective and independent audits and reviews of Postal Service programs and operations to:

- Prevent and detect fraud, waste, and misconduct;
- Promote economy, efficiency, and effectiveness;
- Promote program integrity, and;
- Keep the Board of Governors, Congress, and Postal Service management informed of problems, deficiencies, and corresponding corrective actions.

Generally, our audit resources are aligned with those of the Postal Service vice presidents and major functional areas, allowing us to focus our efforts where there are the

Our Mission

The OIG achieves its mission of helping maintain confidence in the postal system and improving the Postal Service's bottom line through independent audits and investigations. Audits of postal programs and operations help to determine whether the programs and operations are efficient and cost-effective. Investigations help prevent and detect fraud, waste, and misconduct and have a deterrent effect on postal crimes.



Areas of Investigative Focus

- Theft, delay, or destruction of mail by employees and contractors
- Injury compensation and healthcare provider fraud
- Embezzlements and financial crimes
- Contract fraud
- Computer crimes
- Internal affairs and executive investigations
- Employee misconduct and general crimes
- Narcotics
- Whistleblower reprisals

greatest potential risks and challenges to Postal Service management and operations.

Audit Operations

Mission Operations

- Network Processing/Transportation
- Delivery and Post Office Operations

Revenue and Resources

- Sales and Marketing
- Human Resources and Support

Information Technology and Data Analysis

- Data Analysis and Performance
- Information Technology

Finance and Supply Management

- Finance
- Supply Management and Facilities



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