



March 4, 2021

SALLY K. HARING
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: *Audit Resolution - Assessing Postal Service Employee Engagement Activities* (Report Number HR-AR-17-013) Recommendation 1

We agree with the actions the U.S. Postal Service has taken to address recommendation 1 in the subject report, as described in a related February 24, 2021, memorandum from Jenny Utterback. We will change recommendation 1 from “disagreed” to “agreed” in the Audit Projects Module and close this recommendation as the information provided is sufficient for closure.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, reading "Joseph E. Wolski", is positioned above the typed name.

Joseph E. Wolski
Director, Audit Operations