



October 8, 2020

JOSHUA D. COLIN
VICE PRESIDENT, DELIVERY OPERATIONS

SUBJECT: Revised Management Response: Arrow Key Management Controls
(Report Number 19-033-R20), Recommendation 2

In management's August 11, 2020 response to the audit report, they disagreed with recommendation 2. Management revised their response on October 6, 2020 and will implement corrective actions by February 28, 2021. The U.S. Postal Service Office of Inspector General (OIG) agrees with the actions the Postal Service will take to address the recommendation along with the target implementation date.

E Signed by Poland, Lazerick
VERIFY authenticity with eSign Desktop



Lazerick C. Poland
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Director, Audit Operations

cc: Corporate Audit and Response Management