



May 22, 2020

MEMORANDUM FOR THOMAS J. MARSHALL, GENERAL COUNSEL AND
EXECUTIVE VICE PRESIDENT

An e-signature block for Charles L. Turley. It includes the text "E-Signed by Turley, Charles" and "VERIFY authenticity with eSign Desktop" above a stylized signature of "Charles L. Turley". A small yellow question mark icon is in the top right corner of the signature box.

FROM: CHARLES L. TURLEY
ASSISTANT INSPECTOR GENERAL
RESEARCH AND INSIGHTS SOLUTION CENTER

SUBJECT: Postal Partnerships: The Complex Role of Middlemen and
Discounts in the USPS Package Business
(RARC-WP-18-010)

This letter responds to Mr. Marshall's letter of May 20, 2020 concerning the resolution of recommendations in the Postal Partnerships report.

The Postal Service's initial written response to our report disagreed with three of the recommendations and partially agreed with one. In subsequent recommendation resolution discussions with Postal Service management after the report was issued, we have come to agreement with the actions management has taken to address the recommendations made. As such, all four recommendations have now been closed.

With respect to the issues raised around Inspector General independence, we had subsequent discussions with Postal Service management in the weeks after the report was issued. We have seen significant progress in efforts made to resolve disagreements between management and our office on areas of concern raised in our white papers and reports. There is also a much clearer understanding now of the OIG's role and responsibilities, and there have been no other similar issues since this report.