



OFFICE OF  
**INSPECTOR  
GENERAL**  
UNITED STATES POSTAL SERVICE

# HIGHLIGHTS

October 6, 2011

Flint, MI Processing and Distribution Center  
Consolidation

Report Number EN-AR-12-001

## ***IMPACT ON:***

Mail processing operations in the Detroit District of the Great Lakes Area.

## ***WHY THE OIG DID THE AUDIT:***

Our objectives were to assess the business case and operational impacts of the consolidation. We performed this review as a result of a congressional request on the consolidation of mail processing operations from the Flint Processing & Distribution Center (P&DC) into the Michigan Metroplex P&DC.

## ***WHAT THE OIG FOUND:***

A valid business case exists to consolidate destinating mail processing operations. Our analysis indicated that (1) adequate capacity exists to process additional mail volumes at the gaining facility, (2) customer service will be minimally impacted with service scores being maintained or improved, (3) efficiency at the Michigan Metroplex P&DC should continue to improve with the addition of mail volume from the Flint P&DC, (4) no career employee will lose their job with the postal service; however, some reassignments might occur, and (5) equipment relocation costs were overstated but had no material impact on the business case.

## ***WHAT THE OIG RECOMMENDED:***

We are not making recommendations in this report because our findings support the consolidation.

## ***WHAT MANAGEMENT SAID:***

Management elected not to provide written comments because there were no recommendations.

[\*Link to review the entire report\*](#)